

## FY23 Quarter 4

## **Satisfaction Survey Results**

# **Post-Services Satisfaction Survey**

Q1: While receiving services, staff members gave me enough information about services to make decisions about what was best for me.

Q2: Since receiving services from The Right Door, my life has improved.

Q3: Since receiving services from The Right Door, my symptoms are not bothering me as much.

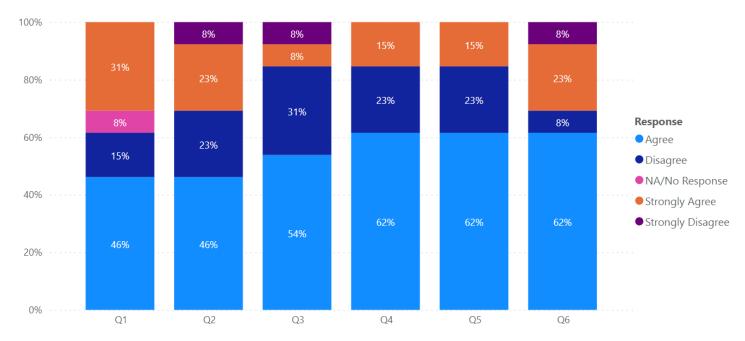
Q4: Since receiving services, I am better able to deal with crisis.

Q5: Since receiving services from The Right Door, I am better able to take care of my needs.

Q6: I would refer family or friends to The Right Door if they needed help.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	NA/No Response	Q4 Total Strongly Agree/Agree	Q2 Total Strongly Agree/Agree
Q1	4	6	2	0	1	10/12 - 83.33%	25/26 - 96.15%
Q2	3	6	3	1	0	<mark>9/13 – 69.2%</mark>	22/26 - 84.62%
Q3	1	7	4	1	0	<mark>8/13 - 61.5%</mark>	21/26 – 80.77%
Q4	2	8	3	0	0	<del>10/13 – 76.9%</del>	22/26 – 84.62%
Q5	2	8	3	0	0	10/13 – 76.9%	25/26 - 96.15%
Q6	3	8	1	1	0	<mark>11/13 – 84.6%</mark>	24/26 – 92.31%





Comments Q2: Since receiving services from The Right Door, my life has improved.

Response

She is in an adult foster care home in Mason.

Comments Q3: Since receiving services from The Right Door, my symptoms are not bothering me as much.

Response

They bother me a lot

Still working on things.

She is doing good so far.

Comments Q5: Since receiving services from The Right Door, I am better able to take care of my needs.

Response

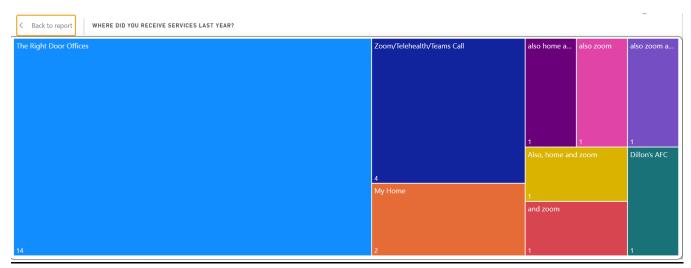
She needs assistance.

Comments Q6: I would refer family or friends to The Right Door if they needed help.

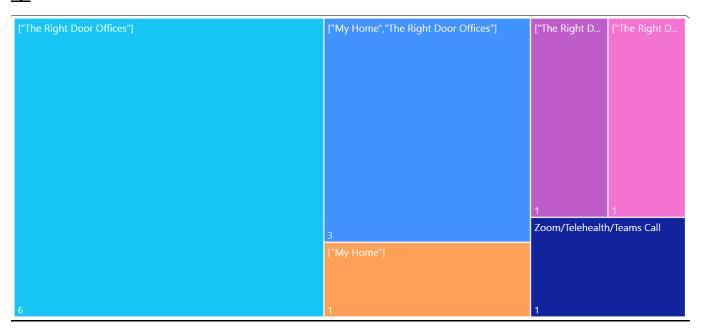
Response Yes I would



## <u>Q2</u>

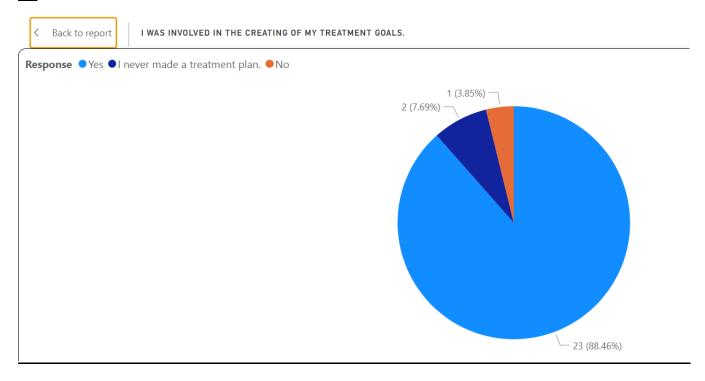


### <u>Q4</u>





## <u>Q2</u>



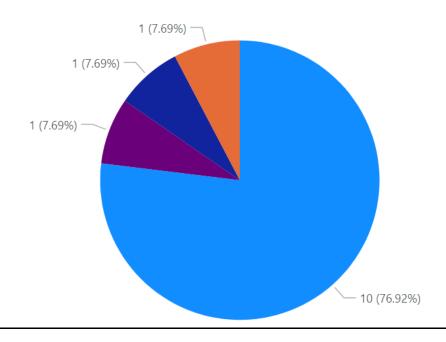
<u>Q4</u>



Back to report

I WAS INVOLVED IN THE CREATING OF MY TREATMENT GOALS.

**Response** • Yes • • I never made a treatment plan. • No

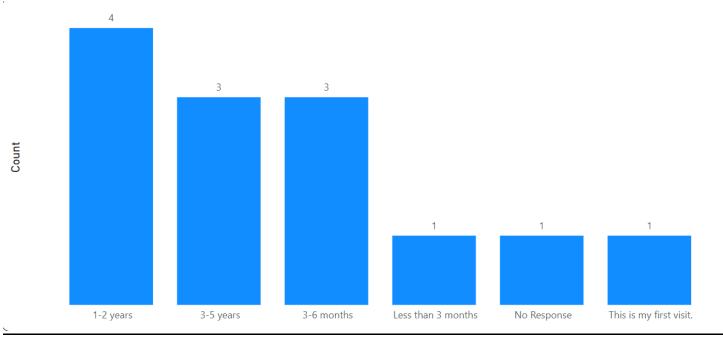


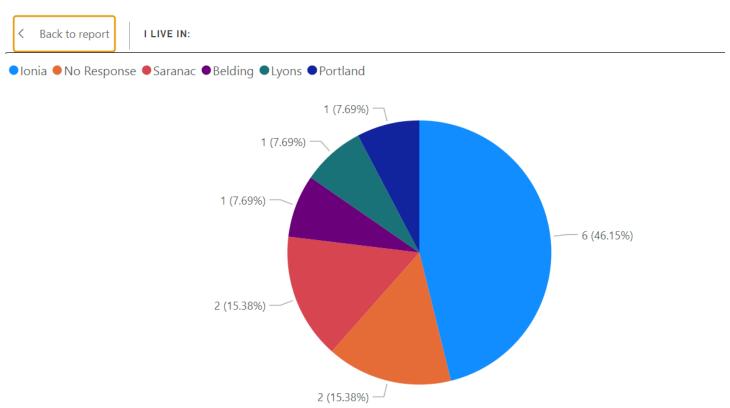
#### **Comments:**

Response

I really miss you all sometimes. Laurie Davis and Angela Browne



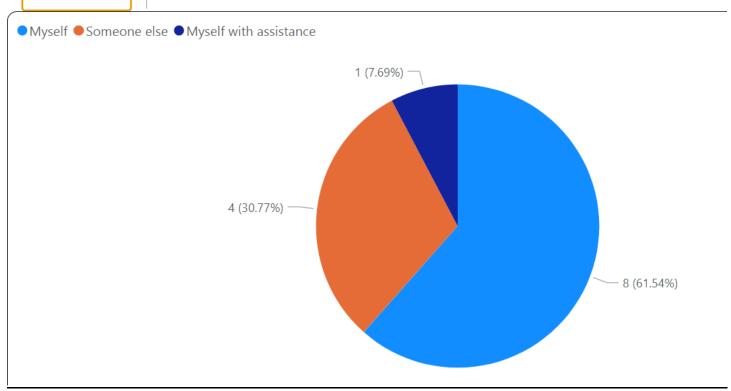


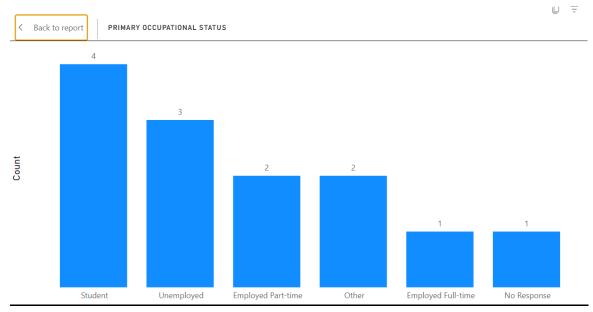






#### WHO ANSWERED THESE QUESTIONS?





If Other, please specify:

She hasn't worked for years SSDS