

What is Electronic Visit Verification (EVV)?

The 21st Century Cures Act requires states to use Electronic Visit Verification (EVV) for Medicaid personal care and home health care services.

EVV electronically verifies:

1. The type of service performed;
2. Individual receiving the service;
3. Date of the service;
4. Location of service delivery;
5. Individual providing the service; and
6. Time the service begins and ends.

Who is impacted by EVV?

Beneficiaries, Clients, Participants, and Providers in the following Medicaid Programs:

- ◆ Home Help
- ◆ Home Health
- ◆ Behavioral Health Community Living Supports (H2015)
- ◆ MI Choice Waiver
- ◆ MI Health Link

Questions?

Visit: www.Michigan.gov/EVV

Email: MDHHS-EVV@Michigan.gov

Beneficiary Helpline: 1-800-642-3195 (TTY 1-888-263-5897)

Home Help Provider Hotline: 1-800-979-4662