



## FY23 Quarter 2

### Satisfaction Survey Results

#### Medication Services Survey

Q1: Medication Services Staff (nurses, psychiatrist, nurse practitioner) paid attention to what I said.

Q2: Medication Services Staff (nurses, psychiatrist, nurse practitioner) gave me enough information about medications to make decisions about which medications were best for me.

Q3: Since receiving Medication Services from The Right Door, my life has improved.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Blank	Strongly Agree/Agree percentage
Q1	49	30	0	3	0	1	79/82 – 96.34%
Q2	44	35	0	2	1	1	79/81 – 97.53%
Q3	25	49	5	1	0	3	74/80 – 92.5%

**Comments Q1: Medication Services Staff (nurses, psychiatrist, nurse practitioner) paid attention to what I said.**

Comments

and disagree

Every time I have called in with a problem I have always been listened to and helped.

I wouldn't be here if it wasn't for the support

My concerns are always addressed.

they are all very nice

they listen real good and fine



**Comments Q2: Medication Services staff (nurses, psychiatrist, nurse practitioner) gave me enough information about medications to make decisions about which medications were best for me.**

Comments

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Envega Estina

fully aware of what my son takes and possible side effects.

I am always told about any side effects I might have when going on new medications.

kind of agree if I have questions Laurie always gave me an answer.

Mom makes the decision.

**Comments Q3: Since receiving Medication Services from The Right Door, my life has improved.**

Comments

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I see great improvement in my mental health.

I was in a bad way when I first came to the right door.

I've been in pain for a year.

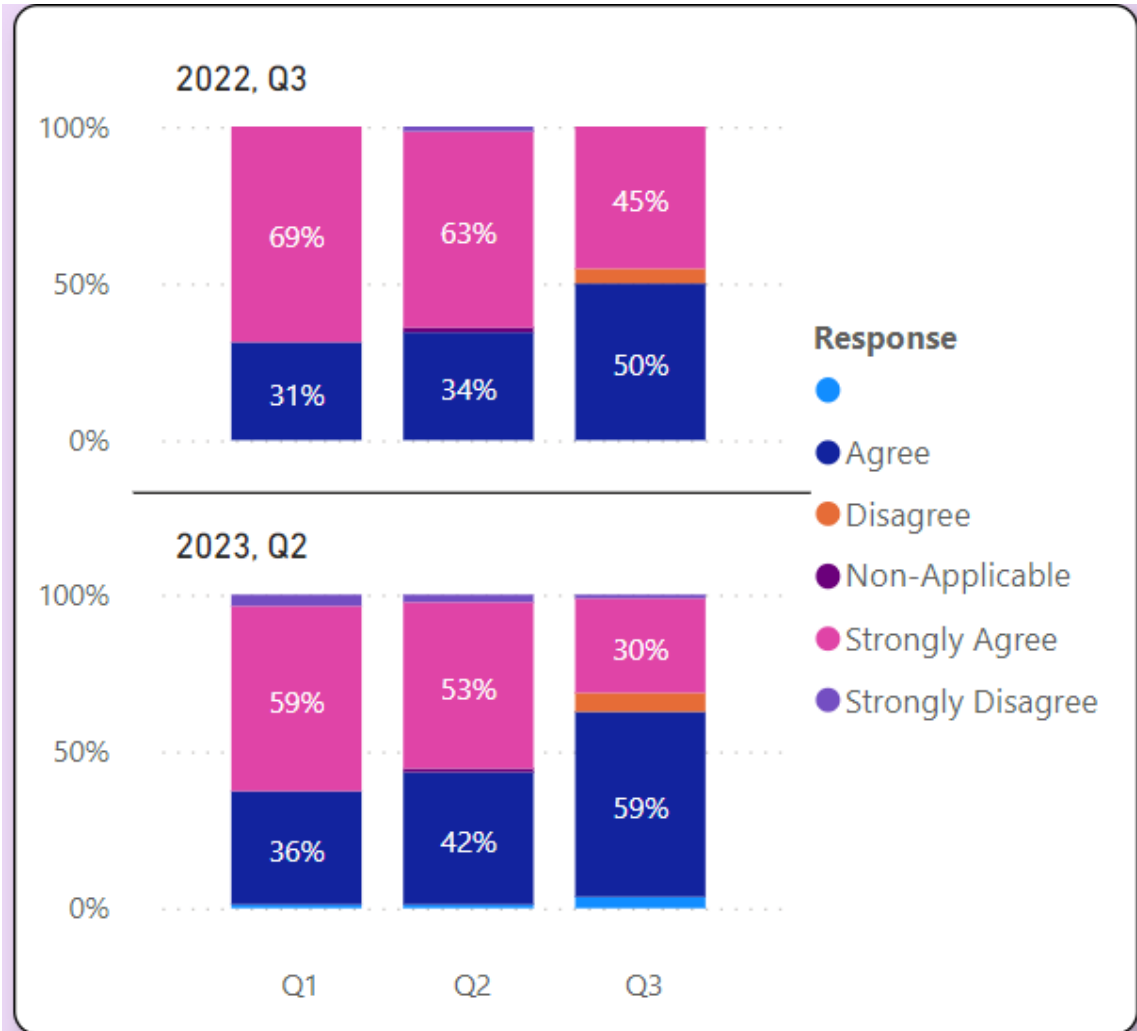
Just started, great start :)

my son is doing much better.

No episodes but sleeps ALL the time

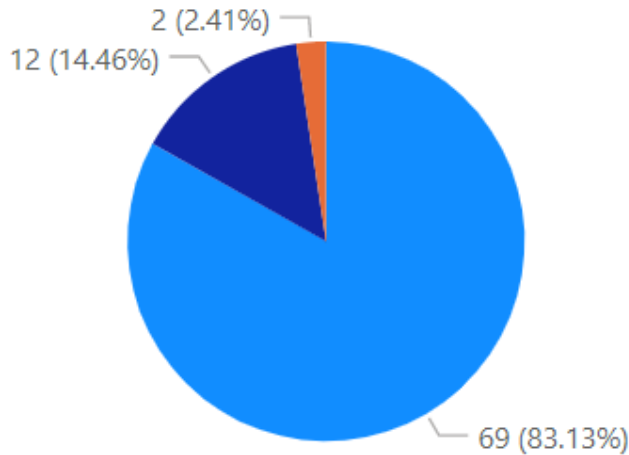
still have some major issues, however it has lessened

FY22 vs FY23:



### Location Preference

Answer ● The Right Door Offices ● Zoom/Telehealth ● Blank

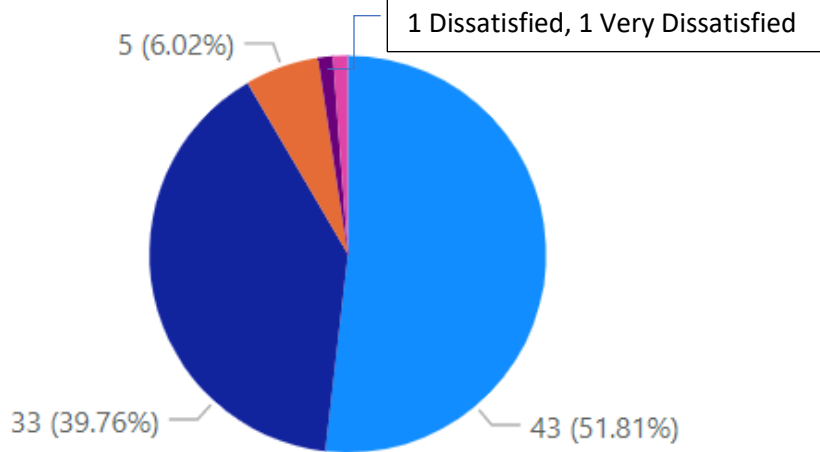


#### Other Location(s)/Comments:

- and telehealth
- and zoom
- both
- Dr. Office
- either is fine.
- great work and excellent employees
- in Portland
- lonia
- lonia office preferred.
- no
- or telehealth once I figure it out.
- Right Door Belding Mi Right Door Ionia Mi
- very sophisticated workers

Medication Services staff connect me to my primary care or other specialty provider when I have health issues or need further assistance with my health.

**Response** ● Satisfied ● Very Sati... ● Dissatisfi... ● Very Dis...



Comments

hasn't come up

I am always asked if I have any other health problems that I need help with and would be referred to my primary care if I did.

Mom handles the care.

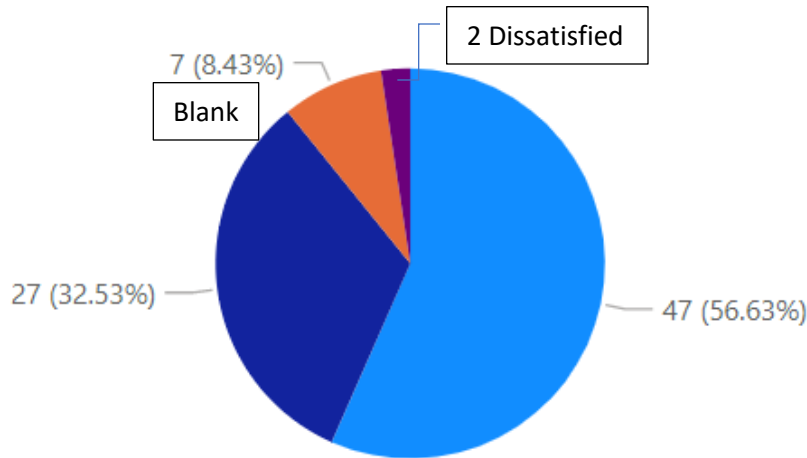
na

Thanks!

yes satisfied

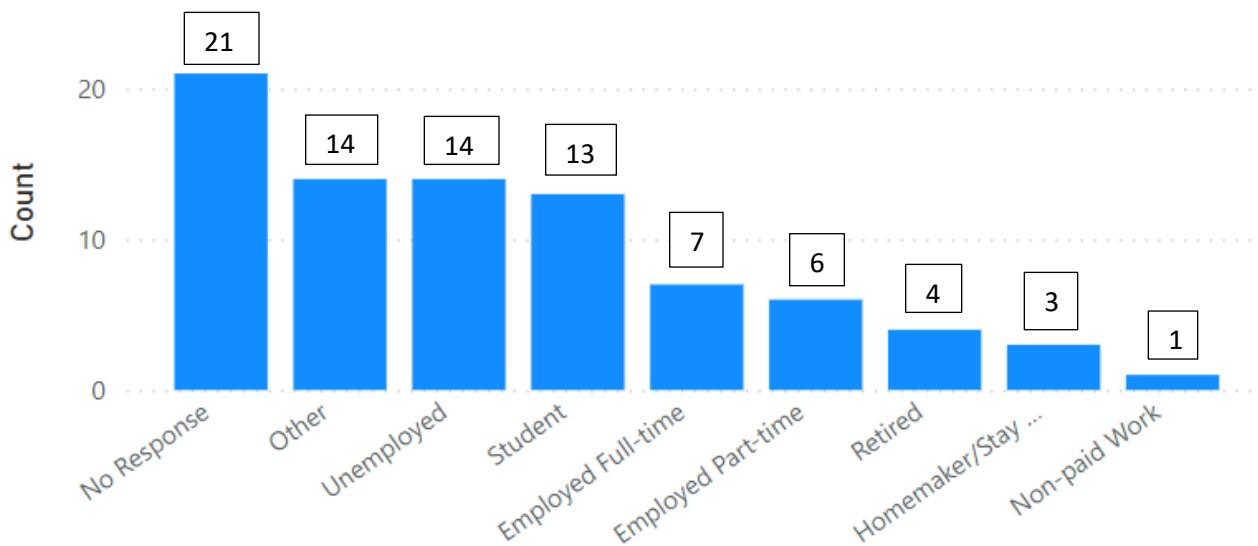
Please rate your satisfaction with the services you have received from The Right Door Medication Services Staff (nurses, psychiatrist, nurse practitioner).

Response ● Very satisfied ● Satisfied ● Dissatisfied ● Dissatisfied



**DEMOGRAPHICS:**

Primary Occupational Status (optional)



If Other above, please specify:

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child

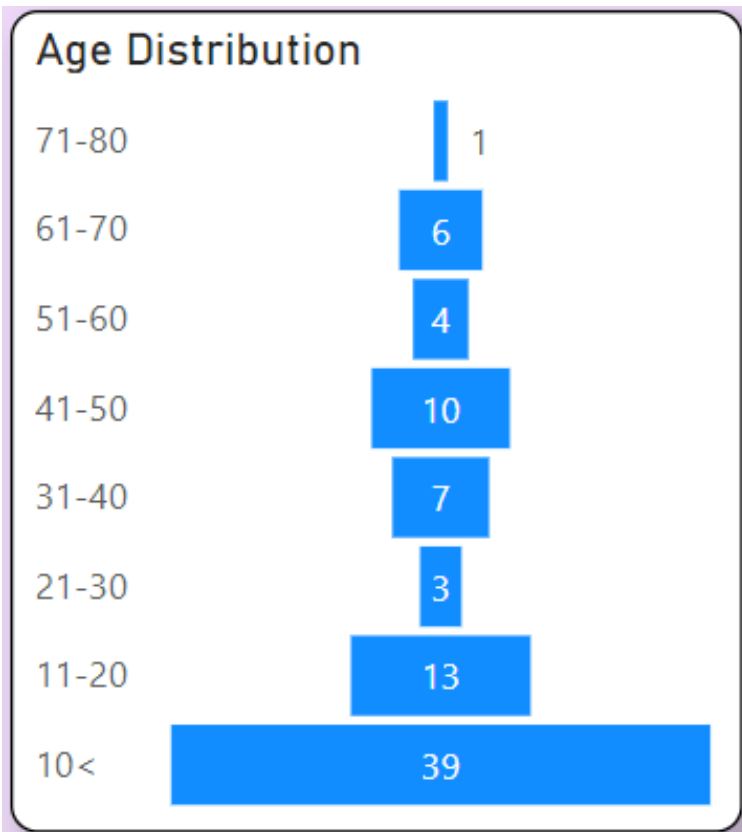
Disability Income

disabled

doing stuff

I receive SSI

scrapper



WHO ANSWERED THESE QUESTIONS?

● Myself ● No Response ● Someone on my behalf ● Myself assisted by someone who read the questions or clicked/wrote answers

